

## **MANUAL-1**

### **ORGANIZATION, FUNCTIONS AND DUTIES OF PUNJAB ROADWAYS.**

Punjab Roadways being commercial department organization is completely controlled by the Ministry of Transport in the state and covered by all the rules, such as Punjab Financial Rules, Civil Services Rules and Punishment and Appeal rules as are applicable to other departments of the state.

Punjab Roadways came into being in the year 1948 with a fleet of 13 buses, which rose gradually to its highest strength of 2407 buses in the year 1985. It was an expanding Department providing a reasonably efficient and comfortable passenger bus service in the State and at the same time creating opportunities for employment for the younger generation who were recruited as drivers, conductors and technicians. The operational and financial performance was satisfactory. The things, however, started to slide down during the years when terrorists' activities started in the State. A large number of buses were burnt by terrorists and other elements (Total - 38). Operation of buses was drastically curtailed during evenings and nights, bringing down the utilization of the fleet and the productivity of the vehicles. Night shift working in the Punjab Roadways workshops was almost dispensed with, thereby affecting the health of the fleet and this factor coupled with non-induction of new buses to replace the overaged ones, adversely affected the fleet condition and its operational efficiency. Since very few new buses were added during the past many years the number of overaged buses started increasing, with the figure touching almost 50% of the fleet in 1997, when Govt. decided to purchase 1100 buses for Punjab Roadways by taking loan from banks, through PUNBUS, a Company floated to construct and maintain bus stands. Even this ambitious plan got scuttled with only 534 buses having been added to the fleet during the year 1997-98 and 1998-99. Finance Department refused to stand guarantee for securing loan for purchase of more buses by PUNBUS.

Condition of the old fleet being bad the Govt. decided in 1999 to ground 150 buses, which were very old and whose operation was totally un-economical. A similar Decision has been taken again in March, 2002 and July/2002 with regard to another batch of 299 and 200 old buses respectively, bringing the fleet of Punjab Roadways down to 1720 buses. Now, 129 (71 on 15.7.03 and 58 on 15.9.03) more buses have been deleted from the fleet, thus reducing its strength to 1591.

### **KM SCHEME BUSES AND ITS PERFORMANCE:-**

KM Scheme was started to reinforce the fleet of Punjab Roadways by hiring private buses and to operate on the routes, on which Punjab Roadways holds valid permits for the convenience of the people of the state. 150 buses were inducted under this scheme in the year, 2000. Punjab Roadways earned profit from these buses.

### **REPLACEMENT / ADDITION OF BUSES**

Government has decided to add 360 more buses in the fleet under replacement scheme through PUNBUS by raising loan of Rs. 40 crore from Oriental Bank of Commerce. Out of 360 buses, 159 buses have been put on road up to July, 05.

### **GOLDEN ROZGAR SCHEME**

Government has also agreed for hiring of 250 more buses under the "Golden Rozgar Scheme". For this purpose tenders were floated and were due for process. In the meantime some private operators has filed petition in the Hon'ble Punjab & Haryana High Court against this scheme which is pending for decision.

### **CONSTRUCTION OF BUS STANDS**

Government has decided to reconstruct/ modernize three Super Bus Stands at Amritsar, Jalandhar and Ludhiana on Build, Operate & Transfer (BOT) basis by private participation. In this regard, bus stand Amritsar is already under construction w.e.f. 23.3.04 which is likely to be completed on September 2005. Bus Stands of Jalandhar & Ludhiana on BOT basis are under process with the help of Punjab Infrastructure Development Board (PIDB)

Bus stand Nawanshehar and Dera Baba Nanak have been completed by Punjab State Industrial and Export Corporation (PSIEC) and charge of these Bus Stands had been taken over by the concerned General Manager on dated 25.1.05 & 3.2.05 respectively.

Bus stand of Pathankot, Hoshiarpur, Nangal and Jagraon are under construction which are likely to be completed by Sept. 2005.

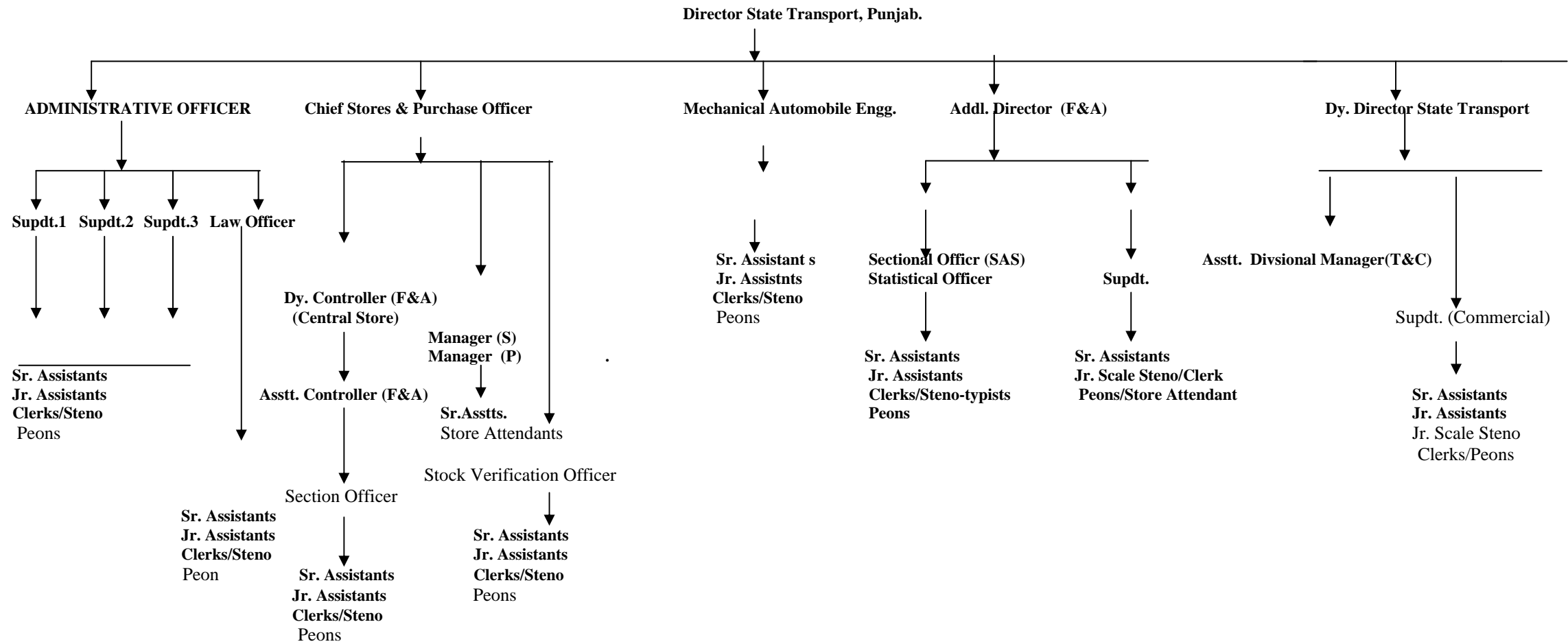
### **FACILITIES OF FREE/CONCESSIONAL TRAVEL TO VARIOUS CATEGORIES.**

Punjab Roadways is providing free/ concessional travel facilities to various categories like Police/ Jail personnel, School Students / College Students / I.T.I. Students Polytechnic Students, Freedom Fighters , Blind & Handicapped persons Secretariat Employees, women above 60 years of age, widow of Terrorist Victims and Thalasaemic and cancer patients etc. A sum of Rs. 249.18 crore was recoverable from 1996-97 to 2003-04 from different departments for providing free/ concessional travel facilities allowed by the Punjab Government to different categories .Against this amount credit to the tune of Rs. 241.17 crore has been afforded to the Receipt Head of the Transport Department during 2003-04. During the year 2004-05 this facility amounting to Rs. 28.77 crore is being provided to these categories. Against this amount Rs. 20.82 crore has been received to the Receipt Head of the Transport Department. Similarly, facilities to the tune of Rs. 30.00 crore are also to be provided to these categories during the year 2005-06.



MANUAL -A-1

LINE OF AUTHORITY AND CHANNELS IN DECISION MAKING PROCESS IN THE HEAD OFFICE LEVEL



**LINE OF AUTHORITY AND CHANNELS IN DECISION MAKING PROCESS IN A DEPOT OF PUNJAB ROADWAYS.**

